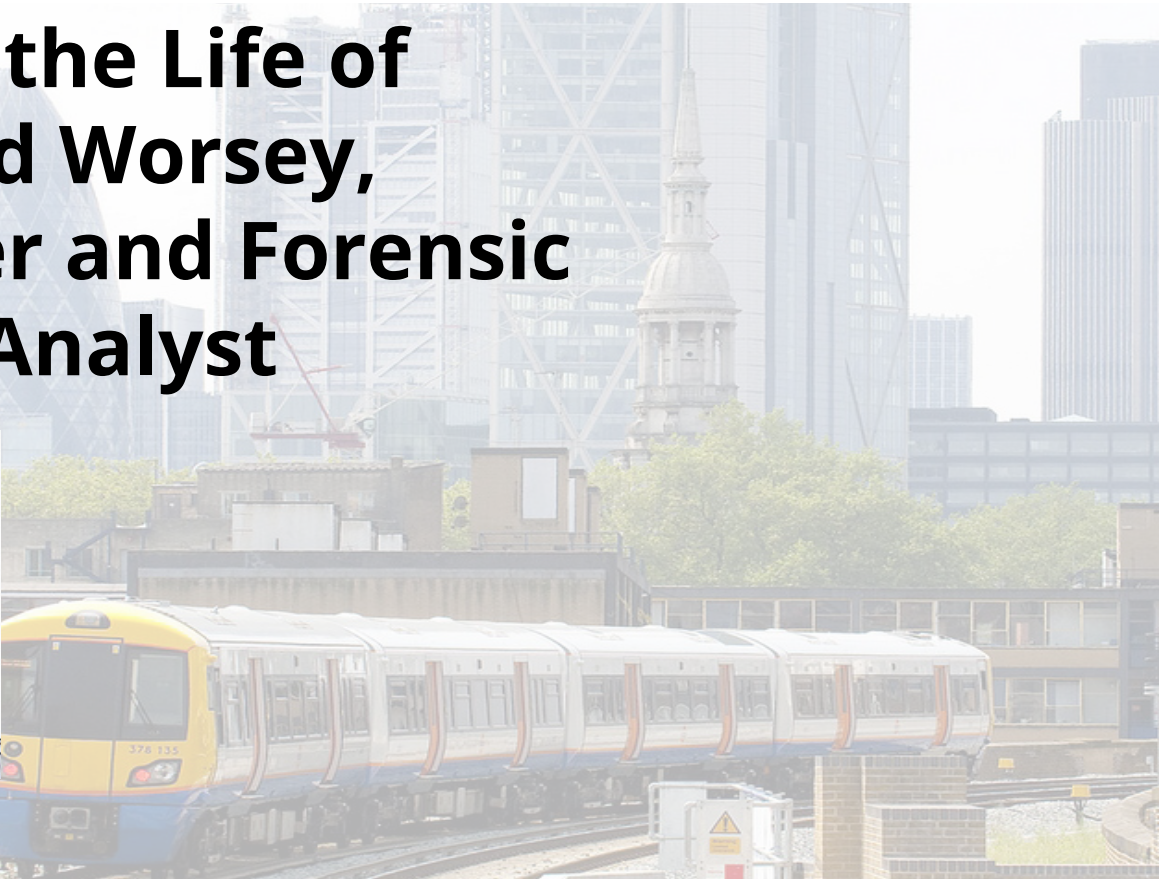


Day in the Life of Richard Worsey, Planner and Forensic Delay Analyst



What work do you do for Systech?

I am a planner and forensic delay analyst. The two roles are interchangeable and in my opinion we cannot be considered delay analysts without appropriate and contemporaneous live planning work. Construction changes constantly and without recent experience it is difficult to maintain credibility.

What is your typical day?

There has not been a typical day for me for some time. I have recently finished a commission looking at production of an informal claim report based on an analysis of the as built data to date (the job is expected to finish in a further 6 months) with a client in London which lasted for three months, so I am now back in the Manchester office. Prior to that I was on two commissions which lasted one year each both of which were involving 'live' project work, so while there has been stability, the typical day changes.

What are the interesting aspects of your work?

The challenge of guiding clients to better procedures and a better understanding of what is required for a prospective claim in terms of evidence and records, whether they be photographs or in written form. This very often results in better projects going forward, or at least a better understanding.

What are the challenges?

Sometimes the client expects the moon on a stick, the challenge is to try to bring them closer to reality based on our analysis of the facts and review of the evidence that can be provided.

What training and support has Systech given you?

Support is there in the form of experts in their field who are more than happy to answer any questions. Like many companies Systech want its staff to feel valued which can be difficult in this industry where there can be

months sitting in a client's office without regular contact with other Systech staff. We have in place a system where a senior figure is assigned to all staff and every month (or so) we meet or (more frequently due to constraints) discuss over the phone current projects, concerns with work, or sometimes personal situations, and where we as a company can assist.

What words of advice would you offer someone thinking of working for Systech?

Only what I would suggest to anybody looking for a new challenge, Systech are market leaders who can provide you with the work experience to develop your career and provide guidance and support as necessary.

What is the culture like?

That will depend which office you're working in. The office has a quiet and professional attitude while in an open plan environment.

Day in the Life Profile

Richard Worsley, Planner and Forensic Delay Analyst



Many staff work within the clients office and we are aware that people can feel isolated so we maintain a contact point to ensure staff feel part of a valued team.

How has working for Systech helped you achieve your career goals?

Systech has many blue chip clients, so the fact that the work network is extensive results in a good variety of work and a good variety of clients. The type of work that Systech has set me to work on has meant that my progression within the industry as well as the company can be well documented and evidenced and my career remains on track.

What makes working for Systech different from the competition?

Systech aims to be the best at what it does in terms of delivery a high quality product to the client.

It aims for the best from its staff to be the best in the industry, which is a goal to which I feel we should all aspire to.

What has been your greatest achievement working for Systech?

There is not one specific thing that stands out during my time at Systech, however, it is always a good feeling when the client appreciates the work we have done for them, and even more so when we achieve a good result either in a settlement agreement, or adjudication.

Tell us about a project where you have learnt a key lesson?

Very often, I think we can get wrapped up in our own little work bubble, and with the amount of work sometimes thrown our way by a variety of sources it can easily be a case where we feel that we

have to get our heads down and crack on. I was in this position on a project when there was some concern over my output. I had been sidetracked by others on the project and had not fed back some information to the project manager. I learned that the information I provided in my output would be used and manipulated for somebody else's output, and that I should try to find out what they needed the information for in order to tailor my own workload. This would lead to a more efficient way of working. I try to implement this ideology everywhere I work.

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www.systech-int.com/careers

